

The JISC Regional Support Centre

Sara Brown, is e-Learning Advisor for **Online Resources**. The explosion in the availability of online resources has brought about demonstrable benefits to education whilst creating new challenges for information management and retrieval. "My role is to support staff in the discovery, promotion and full exploitation of suitable online learning materials".



Sara Brown

Hugh Dailly is Deputy Manager of the RSC and **Senior Advisor**. "I have been with the RSC since 2001 after many years of teaching in FE. My interest is in enhancing the process of teaching and learning through the application of technology. I approach this as a teacher with an interest in technology, rather than a technologist interested in teaching".



Hugh Dailly

Kenji Lamb is e-Learning Advisor for **Online Assessment**. Before returning to the UK in 2006, he ran a distance-learning school in Tokyo. "I've seen the tangible benefits to both students and teachers that computer-based testing can bring. My focus will be on solutions that work and that address the needs of institutions and individuals."



Kenji Lamb

Craig Mill is the RSC's new e-Learning Advisor for **Accessibility and Inclusion**. "My role is to support you by providing training, advice, and resources for managers, front line and specialist staff to ensure accessibility and inclusive practice is encouraged at all levels".



Craig Mill

Caroline Porteous is the RSC **Administrator/Event Co-ordinator**. She coordinates the practical and administrative needs of the team and deals with the practical side of event management. if you call us to enquire about JISC services, training opportunities, or just how to do something with e-learning, it's likely that you'll speak to Caroline first.



Caroline Porteous

Sarah Price has been **RSC Manager** since its inception back in 2000. She has a background in modern languages, IT, and project management. "Although the RSC inevitably has a technology-related focus, really our work is more to do with people and attitudes than it is to do with technology."



Sarah Price

Dan Sarkozy is the RSC's **Online and Technical Advisor**. Dan has a strong background in web development and multimedia, training and support. He also speaks perfect Spanish!



Dan Sarkozy

Carol Walker has been the RSC's e-Learning Advisor for **Higher Education** since 2003. Carol's background is in electronics and learning technology. "I'm very interested in the ways in which technology can be applied to enhance the learner's experience".



Carol Walker

Scotland North & East

What is this Web 2.0 Thing?

You've probably heard the term Web 2.0 but what does it mean? A quick search on Google will reveal a hundred definitions so it's easy to be confused.

Web 2.0 means different things to different people. For our purposes it can be thought of as a move towards the second generation of the World Wide Web where power has shifted to the user.

Previously, Web 1.0 was a fairly static place, using a publishing model little changed since the heyday of print, with little or no interaction between the end user and content author of the web page. But that's all changing...

With the move towards Web 2.0 the focus is squarely on social networking – it's all about interaction and online collaboration. New Web 2.0 tools such as blogs and wikis make it easier than ever to find a virtual voice. You can instantly publish your thoughts and ideas online and have others comment and interact with them. You don't need to be a fully-paid-up geek any longer to get your content online. In education, interesting possibilities begin to open up.

Want to find out more about using these new technologies in your learning and teaching? Look out for a new series of Web 2.0 workshops from your Regional Support Centre or contact Carol Walker for more information at cwalker@rsc-ne-scotland.ac.uk

Opportunities for library and learning resources staff

Web 2.0 Forum

Sharing experience and encouraging innovation

The Scottish Regional Support Centres are currently establishing a new Web 2.0 forum to enable library staff to share experience of Web 2.0 technologies.

Come and see examples of Web 2.0 tools currently in use within libraries. Alternatively, if you have experience in this area, come along and showcase your work to interested colleagues.

The forum will provide an excellent opportunity for professional networking.

Web 2.0 Workshops

Want to know more about Web 2.0? RSC Scotland North & East is planning a series of practical workshops on Web 2.0 technologies for library and learning resources staff. Gain hands-on experience of creating a library blog, find out about podcasts and wikis, and explore how social software can be incorporated into your library service.

For further information about the Forum or to sign up for the Web 2.0 Workshop contact Sara Brown at sbrown@rsc-ne-scotland.ac.uk



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Developing Initiatives

ETNA Reporting the Distance Travelled

The ETNA (Electronic Training Needs Analysis) report into the use of technology to support teaching and learning in Scotland's FE colleges is now available. The report reflects the views of over 1000 practitioners collected online and is the third in a series of such reports stretching back to 2001. Because of this history we're now able to measure just how far the sector and its staff have travelled since the first set of data was collected and analysed.

Get ETNA:

www.rsc-ne-scotland.ac.uk/etna

For Managers

How did your college measure up? We're able to add value to the ETNA Analysis by extracting subsets of *anonymised* data for individual colleges. We can also conduct a version of the survey for your institution in-house, allowing you to survey all staff and benchmark your progress against national standards. To discuss this, please contact Sarah Price, RSC Manager.



Accessibility & Inclusion



Straightforward best practice benefits all and helps colleges and universities meet legislative obligations

Craig Mill joined the RSC in March as e-Learning Advisor for Accessibility & Inclusion. His remit is to support FE staff by providing advice, training and support. He focusses on:

- Supporting inclusive practice in all areas of ICT and e-Learning
- Reviewing staff needs associated with accessibility, inclusion and learning support
- Providing advice and promoting good practice in teaching materials and delivery
- Promoting JISC Advisory services and resources to support practitioners, particularly TechDis
- Encouraging the use of and embedding accessibility into emerging technologies such as Web 2.0
- Supporting staff across the college in all aspects of access and inclusion

Through events, workshops and visits Craig will make contact with colleagues across the institutions supported by the RSC.

So if you're interested in inclusion and accessibility – and we all have to be – then get in touch with Craig at the Regional Support Centre.

Online Assessment



Practical advice and guidance to institutions keen to develop their use of online assessment

Kenji Lamb also joined us in March as our resident expert on e-Assessment. e-Assessment has the potential to ease lecturer workload while improving the learning experience. Lecturers and students are starting to appreciate the increased flexibility e-Assessment can bring and its potential benefits:

- Increasing the frequency of assessment
 - On-demand testing
 - Increased skills practice
- Increasing feedback
 - Motivating learning
 - Directing learning
- Providing objective and consistent evaluation
- Less time spent marking
- Efficient administration of materials and results

The Scottish RSCs are currently running an online survey to gauge current uptake of e-Assessment in Scottish FE.

Help us to help you!

Please complete our survey (takes 10 mins max) at

www.rsc-ne-scotland.ac.uk/support/assessment

More e-Assessment-related resources are available at this url including JISC's 'Effective Practice with e-Assessment'

RSC NewsFeed for the latest in ICT developments

News about the latest ICT ideas, new technologies, training courses, funding opportunities, and other very interesting things.

Be informed, read NewsFeed.

Subscribe through www.rsc-ne-scotland.ac.uk/newsfeed/subscribe.php

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